



December 8, 1993

To whom it may concern,

Over the past year I've had the opportunity to hire Greg McBride in a consulting capacity to analyze and improve my workplace communications skills. My position with Apple Computer had advanced to a point where I was being confronted by challenges with management and my work group for which I was unprepared. I hired Mr. McBride to help me sort the issues out, gain perspective and develop tools for managing these relationships.

I am happy to say that as a result of working with Mr. McBride I now have a more well-rounded and effective proficiency in dealings with my management and peers at Apple. I would not hesitate to recommend Mr. McBride to anyone facing difficult interpersonal communications issues within a work environment.

Sincerely,

A handwritten signature in black ink, appearing to read "David Lang", is written over a circular stamp or seal. The signature is fluid and cursive.

David Lang
National Consulting Systems Engineer
Higher Education Sales Operations
Apple Computer